

TRAVELFIT

**LE MARCHE REFORMER & BARRE
RETREAT**

17-21 April 2027 | 4 nights | Le Marche, Italy

TERMS & CONDITIONS

Please read this agreement carefully before booking. Payment of a deposit confirms acceptance of these Terms & Conditions. A signed acknowledgement and liability waiver must also be completed before arrival.

1. Retreat Organizer and Agreement

These Terms & Conditions form the booking agreement between the guest and TRAVELFIT by Kayley LLC ("TRAVELFIT"), operated by Kayley Lake, for the TRAVELFIT Le Marche Reformer & Barre Retreat. By submitting any payment, the guest confirms that they have read, understood and accepted this agreement. A booking is not confirmed until the required deposit has cleared and TRAVELFIT has issued written confirmation.

2. What Is Included

- Four nights of luxury accommodation in a private villa overlooking the Adriatic Sea.
- A luxury ensuite bedroom configured as either a private king room or a shared twin room, according to the booking selected.
- Daily chef-prepared brunch, a late-afternoon snack each day, and a three-course chef-prepared dinner each evening.
- One Reformer Pilates class and one Barre class daily, subject to reasonable itinerary adjustments.
- Access to a fully equipped boutique Pilates studio with Reformer and Barre equipment.
- Access to the heated infinity pool, pool bar, fire pit and outdoor relaxation spaces.
- A scheduled group day trip to Due Sorelle, subject to weather, sea conditions, safety and operator availability.
- A TRAVELFIT goodie bag, TRAVELFIT merchandise and locally made artisan gifts.

3. What Is Not Included

- Flights or other travel to and from Italy.
- Airport transfers are not included in the retreat price. Villa Oliveto can arrange private or shared transfers for guests from Bologna Airport or Ancona Airport, based on individual flight schedules and availability. All transfer costs are the responsibility of the individual guest and will be billed separately by Villa Oliveto. Guests must provide accurate flight information by the requested deadline. TRAVELFIT is not responsible for delays, missed flights, missed transfers or additional transportation costs resulting from travel disruption.
- Alcoholic beverages.
- Additional excursions or activities not expressly listed as included.
- Personal purchases, gratuities, meals or refreshments outside the scheduled retreat offering.
- Travel insurance, which guests are strongly encouraged to purchase at their own expense.

4. Alcohol and Honesty Bar

Villa Oliveto has an honesty bar stocked with wine, beer, spirits and soft drinks. Alcohol is not included in the retreat price. Guests must accurately record all beverages taken and settle their own account directly with Villa Oliveto before departure. Guests are responsible for drinking responsibly. TRAVELFIT may restrict participation in activities or require a guest to leave an activity if alcohol consumption creates a safety concern; no refund will be due.

5. Pricing and Occupancy

- Shared Luxury Suite (twin occupancy): £2,550 GBP / \$3,450 USD per person.
- Private Luxury Suite (king occupancy): £3,100 GBP / \$4,150 USD per person.
- Prices are per person. Guests may pay in either GBP or USD using the fixed price stated above for their selected room type.
- A shared booking does not guarantee a particular roommate unless confirmed in writing. If a shared-room guest withdraws, TRAVELFIT may assign another suitable roommate; the remaining guest is not automatically entitled to private occupancy.

6. Payment Schedule and Default

To make booking more approachable, the retreat price is divided into three payments:

- Shared twin: £550 GBP / \$750 USD non-refundable deposit due at booking; £1,000 GBP / \$1,350 USD due 1 November 2026; £1,000 GBP / \$1,350 USD due 1 February 2027.
- Private king: £700 GBP / \$950 USD non-refundable deposit due at booking; £1,200 GBP / \$1,600 USD due 1 November 2026; £1,200 GBP / \$1,600 USD due 1 February 2027.
- If booking after a scheduled installment date, all payments that have already fallen due must be paid at booking. If booking on or after 1 February 2027, the full retreat price is due immediately and is non-refundable.
- Failure to pay by a deadline is a material breach. TRAVELFIT may cancel the booking, retain sums already paid and resell

the space. Any balance due under the cancellation provisions remains payable unless TRAVELFIT confirms otherwise in writing.

Payment Methods

UK guests: Bank transfer - Account no. 16021287 | Sort code 83-24-18

US guests: Venmo @kayleystevenslake | Zelle: (239) 734-0314

- Guests are responsible for bank, currency-conversion or payment-processing charges. Improper chargebacks or disputes do not alter the guest's obligations.

7. Guest Cancellation and Substitution

- All cancellations must be submitted in writing to TRAVELFIT. The effective cancellation date is the date TRAVELFIT receives

written notice.

- Cancellation received on or before 31 January 2027: the booking deposit is forfeited, but installments not yet due will not be payable. Any other amounts already paid are non-refundable except as stated in the resale provision below.

- Cancellation received on or after 1 February 2027: 100% of the total retreat price is due and non-refundable, whether or not the guest attends.

- No refunds or credits will be issued for late arrival, early departure, missed meals, classes, excursions, illness, injury, travel disruption or any unused portion of the retreat.

- If TRAVELFIT successfully resells the cancelled place at the full applicable price, TRAVELFIT may, after the replacement guest has paid in full, refund amounts received above the non-refundable deposit, less non-recoverable costs, discounts, processing fees and administrative expenses. Resale is not guaranteed.

- A guest may request a substitute participant in writing. Substitution requires TRAVELFIT's prior written approval, completion of required forms and payment of resulting costs. The original guest remains responsible until the substitute has paid and been accepted.

8. Recommended Travel Insurance

Travel insurance is strongly encouraged but is not a condition of booking. Guests should consider purchasing comprehensive cover promptly after booking, including cancellation and curtailment, illness or injury, pre-existing conditions, overseas medical treatment, emergency evacuation and repatriation, fitness and excursion activities, baggage, travel delays, supplier failure and force majeure events, as applicable. Each guest accepts responsibility for losses that are uninsured, underinsured or excluded by their policy.

9. Cancellation, Postponement or Changes by TRAVELFIT

TRAVELFIT may make reasonable changes to the itinerary, instructors, meals, accommodation arrangements or included activities because of weather, sea conditions, safety, illness, supplier availability, operational requirements or circumstances beyond its reasonable control. A comparable substitute may be offered where practical; such changes do not automatically entitle a guest to a refund. TRAVELFIT may cancel, postpone or relocate the retreat because of insufficient enrollment, safety concerns, government restrictions, force majeure, villa or supplier failure, or other circumstances that make delivery impracticable. If TRAVELFIT cancels the retreat in full before it begins, the guest may choose either: (a) a credit of payments received toward a TRAVELFIT retreat taking place within 12 months of the original start date; or (b) a refund of payments received, less non-recoverable third-party costs already committed specifically for the retreat, to the extent permitted by applicable law. This is the guest's sole remedy. TRAVELFIT is not liable for flights, transfers, hotels, visas, insurance premiums, exchange-rate losses or other outside arrangements.

10. Force Majeure

TRAVELFIT is not liable for delay, change, interruption or non-performance caused by events beyond its reasonable control, including severe weather, fire, flood, earthquake, epidemic or pandemic, war, terrorism, civil unrest, labor action, transportation shutdown, border closure, government action, utility failure, natural disaster, supplier failure or other acts of God. TRAVELFIT will take reasonable steps to minimize disruption but cannot guarantee recovery of third-party costs.

11. Travel Documents, Delays and Transfers

- Guests are solely responsible for valid passports, visas, entry requirements, health documentation and compliance with airline and government rules.

- Guests are responsible for arranging travel that allows sufficient time to reach Villa Oliveto. Villa Oliveto may coordinate airport transfers from Bologna Airport or Ancona Airport, subject to availability and individual flight schedules. Transfer charges are billed separately to the guest. TRAVELFIT accepts no responsibility for delayed, missed or cancelled transportation.
- Missed retreat time and additional travel or accommodation costs are non-refundable and remain the guest's responsibility.

12. Health, Medical Fitness and Disclosure

- All relevant medical conditions, injuries, pregnancy, allergies, medications and dietary requirements must be disclosed accurately at booking and updated promptly.
- Each guest is responsible for determining, with a qualified medical professional where appropriate, whether they are fit to travel and participate.
- Pregnant guests must provide written medical clearance confirming fitness to travel and participate. TRAVELFIT may request clearance where reasonably necessary for safety.
- Participation is voluntary. Guests must follow directions and stop immediately if they experience pain, dizziness, shortness of breath, illness or other concerning symptoms.
- TRAVELFIT may modify or refuse participation where reasonably necessary for safety. No refund is due for an activity missed or restricted on health or safety grounds.

13. Acknowledgement of Risk and Release of Liability

The guest understands that travel, Reformer Pilates, Barre, swimming, boating or coastal excursions, walking on uneven terrain and other retreat activities involve inherent and unforeseen risks, including equipment failure, falls, collision, drowning, weather exposure, food reactions, illness, injury, permanent disability or death. The guest voluntarily assumes all such risks to the fullest extent permitted by law. To the fullest extent permitted by applicable law, the guest releases, waives and holds harmless TRAVELFIT by Kayley LLC, Kayley Lake, its instructors, employees, contractors, agents, volunteers, villa owners and activity providers from claims arising from ordinary negligence in connection with the retreat. Nothing excludes liability that cannot legally be excluded. Each guest must sign TRAVELFIT's separate liability waiver before arrival; failure to do so may result in cancellation under the guest cancellation policy.

14. Medical Care and Emergencies

TRAVELFIT does not provide medical care. The guest authorizes TRAVELFIT, when reasonably necessary and if the guest cannot act, to contact emergency services and share relevant disclosed information. The guest remains responsible for all medical, evacuation, repatriation and related costs. TRAVELFIT does not guarantee the availability, standard or response time of local medical services.

15. Suitability and Accessibility

The retreat is for adults aged 21 and over. Guests must be sufficiently independent to manage the villa environment and scheduled activities. Villa Oliveto, the studio, pool and excursion sites may include stairs, uneven surfaces or limited accessibility. Guests must raise mobility or accessibility needs before booking; TRAVELFIT cannot guarantee that every need can be accommodated.

16. Guest Conduct and Removal

Guests must treat other guests, staff, Villa Oliveto, its equipment and the local community respectfully and comply with safety instructions and applicable law. Harassment, discrimination, violence, illegal conduct, dangerous behavior, serious intoxication, repeated disruption or damage will not be tolerated. TRAVELFIT may remove a guest when reasonably necessary for safety or wellbeing. A removed guest receives no refund and is responsible for onward travel and any loss or damage caused.

17. Personal Property and Damage

Guests are responsible for passports, money, valuables, luggage and personal belongings. To the fullest extent permitted by law, TRAVELFIT is not liable for loss, theft or damage. Guests are financially responsible for damage they cause to Villa Oliveto, studio, equipment or third-party property, including charges assessed after departure.

18. Food, Allergies and Dietary Requests

TRAVELFIT will make reasonable efforts to communicate disclosed dietary requirements to the chef and suppliers but cannot guarantee an allergen-free environment or prevent cross-contact. Guests with serious allergies must assess suitability, carry necessary medication and notify TRAVELFIT and the chef. Menu changes and dietary substitutions may be necessary and do not create a right to a refund.

19. Third-Party Suppliers

Accommodation, food, transport coordination, excursions and other elements may be delivered by independent third parties. TRAVELFIT will use reasonable care in selecting suppliers but does not control their day-to-day acts or omissions. Any third-party terms may also apply. Nothing in this section limits liability that cannot lawfully be limited.

20. Photography and Media

Photography and video may be captured during the retreat for TRAVELFIT marketing and promotional use. A guest who does not wish to appear in identifiable promotional content must notify TRAVELFIT in writing before arrival and remind the team on arrival. TRAVELFIT will use reasonable efforts to honor that request. Guests must respect the privacy of other participants when posting their own content.

21. Privacy

Personal information will be used for booking administration, safety, dietary planning, supplier coordination and delivery of the retreat. Relevant information may be shared with villa staff, chefs, instructors, activity operators or emergency services only as reasonably necessary. Information will be handled in accordance with applicable privacy law.

22. Governing Law and Venue

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles. To the fullest extent legally permitted, any dispute shall be brought in the state or federal courts located in Collier County, Florida, and the parties consent to that jurisdiction and venue. Mandatory consumer protections or local laws that cannot be waived remain unaffected.

23. General Provisions

These Terms, the booking confirmation and the separate liability waiver form the entire agreement regarding the retreat and supersede prior discussions or promotional descriptions. Any amendment must be confirmed in writing by TRAVELFIT. If any provision is held invalid or unenforceable, the remaining provisions continue in effect. A failure to enforce a provision once is not a waiver. Section headings are for convenience only. Electronic signatures and electronic acceptance are valid to the extent permitted by law.

IMPORTANT: These Terms are intended as a robust operational draft and are not a substitute for advice from a Florida attorney familiar with international retreats, liability waivers and consumer law. Legal review is recommended before bookings are accepted.

Guest Acknowledgement I confirm that I have read, understood and agree to these Terms & Conditions, including the payment deadlines, cancellation policy, assumption of risk and release of liability. I understand that my deposit and/or payment constitutes acceptance even if I have not yet signed below.

Guest name: _____

Signature: _____ Date: _____

Emergency contact name and telephone: _____